

Community Hub Update December 2022

Library Stats

Issues are up by 129 from November 2021.

	All issues -		New borrowers.		PN reservations		Service requests (dashboard)		CC Process requests (Lagan) -		Number of Events	Total events footfall
	LOOE ONLY	ALL SITES	-LOOE ONLY	ALL SITES	- LOOE ONLY	- ALL SITES	- LOOE ONLY	- ALL SITES	LOOE ONLY	SITES		
January	808	97,964	3	1144	6	3997	0	6499	0	0		
February	993	92,450	25	1334	25	4094	71	7572	0	0	8	44
March	1090	103,755	22	1493	38	4816	32	10,103	0	0	9	61
April	1107	102,759	19	1307	25	4341	26	5756	0	0	9	69
May	3080	99399	58	1369	42	4790	-	6807	0	0	9	53
June	1091	93275	17	1201	23	4502	-	7650	0	0	12	54
July	1199	118,241	67	2481	36	4927	-	7415	0	0	14	72
August	1624	135,879	33	2516	37	5288	18	10520	0	0	14	143
September	1397	115,396	44	1826	15	5050	0	7588	0	0	16	109
October	1351	114,075	18	1781	43	5411	0	0	0	0	17	125
November	1335	110,685	21	1588	20	5477	0	0	0	0	16	143
December												
Total	15075	1183878	327	18040	310	52693	147	69910	0	0	124	873

Library & Community Hub Footfall - November = 2691 people through the door

Clubs

Our Thursday afternoon group, **Knit & Natter**, has a couple of new recruits.

Stories & Songs and **Lego club** both have a festive theme for December and continue to have a small but steady attendance.

Groups

After a successful trial, Karen has agreed that **Health Works for Cornwall** can continue to our small office upstairs, usually fortnightly. Mandy meets clients by appointment throughout the day and from January, would like to add a 4-5pm Drop-In session.

Visit Looe

With an increase in telephone inquiries regarding what is open and events happening in Looe over Christmas and New Year, it has been very helpful to be able to refer enquiries to our **What's-On Calendar of Christmas Events** now listed on **Visit Looe**. We have also displayed posters of many Christmas events in our entrance. In addition, on Karen's suggestion, we have put together a selection of our leaflets outside in the foyer and this has been particularly helpful when the library is closed on Wednesdays. We are also reviewing our Tourist Information leaflets – condensing some to help save costs.

Other news

Donna started in her role as a Community Hub Information Officer last Monday, 5th December. Donna is learning fast and already an asset to the team.

We have received lots of gift donations for the **Secret Santa** project. Sally Thornley's group of helpers met today to sort out the gifts and are gathering again for the gift wrapping session, here on Friday.

Volunteer Cornwall have decided that the **Wellbeing Hub**, which ran fortnightly on Thursdays, will cease. It has been a fabulous resource but lately interest had died down and Volunteer Cornwall are no longer able to staff it. Fortunately, we have made helpful contacts and built good relationships with some of the agencies that came which we will be able to utilise in our Warm Space and future projects.

Our **Warm Space** opened on Monday. Despite the terrible weather conditions, 4 people came and enjoyed the space – so we were pleased! Armand kindly donated tea & coffee, Nigel White of the Looe Lions has been very helpful in finding volunteers and also many of the Councillors have also signed up and shared posts and displayed posters – thank you. We now have volunteers organised up until the end of February. We are in the process of requesting funding from Volunteer Cornwall to fund supplies. Tania is currently putting together a helpful booklet which will combine various contacts for saving energy & keeping warm over winter. Please keep spreading the word about the **Warm Space**. We currently intend to run the Warm Space on Mondays & Fridays until the end of February, when we will review it. Radio Cornwall phoned up on Monday and interviewed Catherine - a bit of a surprise – which will hopefully be good publicity for our Warm Space & Community Hub.

Going forward

- We are taking bookings for our 2 x **Christmas Craft Workshops** which we are running on Thursday 22nd December
- Stories & Songs will be changing to a Monday morning from 9th January, with sessions being led by Donna
- We are making plans to celebrate **National Storytelling Week** (30th Jan – Feb 6th), with a **Toddler's Storytelling Workshop** on 6th Feb and are also looking to invite a local author. Harry Potter promotion on 3rd February will feature too. We have arranged to go and give **Storytelling Sessions** to our local Care Homes
- Our second **Fake or Fortune Valuation Workshop** will take place on Friday 20th January, with the addition of a jewelry expert
- We are planning to start running basic **computer courses** for adults using our 2 library PCs. We aim to start courses in the New Year, likely to be on a Tuesday or Thursday