

Looe Town Accessibility Review

June 2022



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Looe Town Accessibility Review



Overview

This document is Stage 1 of the Access Cornwall review of Looe. In Stage 2 we will be moving on to provide the town with a guide to accessible places to visit, and routes to take around the town.

Throughout May 2022 the Access Cornwall Team spent time speaking with Looe Town councillors Edwina Hannaford, Kate Puckey and Leo Leong and Jane Day of the East Looe Town Trust as well as conducting several visits throughout the town, engaging with local businesses to produce an overview of the accessibility of the town.

Our Accessibility Ambassadors included reviewers with a range of disabilities and accessibility needs, including individuals who are wheelchair users, vision and hearing impaired, autistic and dyslexic.

The following review outlines key areas of helpful accessibility information which can be used to promote Looe and support both local residents and visitors to the town.

All of our Accessibility reviewers commented that they received a warm welcome and they all thoroughly enjoyed their time visiting the town. It is one of the most accessible fishing villages in Cornwall, due to its level access routes and the efforts put in by local businesses and the local public bodies who have created accessible routes into the town from the main car parking areas.



We have, however, also outlined what we hope are helpful suggestions for areas which might be improved, for the most part with relatively low cost solutions.

This initial review covers the main public spaces of Looe including the car parks, public toilets, beach area and main routes through East and West Looe.

In addition, we are working on the production of individual accessibility guides and statements for 20 businesses in the town, which we will feature in our website and in the Accessibility Guide we are producing as the next stage of our work for you.

We hope the following information is helpful and useful to you. Please do contact us if you would like to discuss any of this at hello@accesscornwall.org.uk or on 01326 231993.

ONLINE INFORMATION ABOUT LOOE

Overview

There is some helpful information about Looe, but we would strongly recommend that there is more accessibility information on the Visit Looe website, which would be the main port of call for those planning to visit the town for a holiday or a day trip (including those of us who live in other parts of Cornwall).

You might also want to consider a low cost Accessibility plugin such as Userway which will allow people who are vision and hearing impaired, have learning disabilities or dyslexia to read the site.

<https://www.userway.org/>

<https://www.myaccessangel.com/>

Recommendations

Accessibility page

It would be really helpful to have a page about accessibility, but of course, we're helping you to produce that information. However, we have found information on wheelchair hire on the council page which is not on the Visit Looe page. It might be helpful to add this and to have more details about the wheelchairs.

Video

The video about Looe is wonderful and really helpful as an Accessibility resource as people who have challenges including autism, learning disabilities and dementia often find it very helpful to see a place and get a sense of what it is like before they visit.

What we hope to add in the guide we are producing are more photographs of the places that are important for people with disabilities and accessibility challenges to see -- how wide are the pavements, how steep are the hills, what kind of sand is on the beach -- you could consider a video demonstrating the key features that someone with accessibility needs would like to see.

Parking

In the Parking in Looe information, it would be helpful to have information about spaces for people who are disabled and also information about the fact you have accessible routes into town from those parking spaces. How many spaces are there, how close are they to the town? The cost is also important. You could simply link to the council car park information on the various car park sites.

It would also be helpful to give information about the station car park as there are disabled parking spaces here and free parking for Blue Badge holders.



We'll be covering parking in more detail, but people will want to know this information online, before they commit to a trip. Noone wants to get their disabled relative happy and excited for a trip and then find the town is too far for them to walk, or that there are no accessible routes into town.

Toilets

The online information about public toilets is helpful. You might also want to add that there are helpful Autism Friendly signs above the driers, alerting those with sensory processing sensitivity to the loud noise that they make.

Photos would be more helpful as not all of the accessible toilets are big enough for some wheelchairs to turn and there are no hoists. You can't be expected to make every toilet perfect, but by putting in photos, you can help people to plan their day and make sure they have access to a toilet they can use. This is often a really key factor in whether people visit or not.

We mention this later, but if you were planning a night out in Looe, where would you be able to use an Accessible toilet after 8pm?

ARRIVAL AND CAR PARKING



Overview

Looe has disabled car parking spaces, and importantly, level access or ramped to the town from the main car parks. It is one of the most accessible fishing harbours in Cornwall for this reason. There are a few things to consider which might help to make Looe even more accessible, many of which are low cost, simple solutions.

Suggestions

Number of parking spaces

Government guidelines (Inclusive Mobility published by DfT) recommend that 6% of parking should be allocated to disabled people, unless otherwise covered by local planning regulations. In Looe car parks, the number falls short of this recommendation. In Millpool for example with 954 spaces, there should be 57 disabled parking spaces.

This may be unreasonable given the sheer number of visitors you have to accommodate, but our count showed 11, with 2 spaces at the very far end of the car park and therefore less accessible for those who might struggle to cross the car park to get into town (for example those with vision or hearing impairment, learning disabilities or mobility issues causing pain when walking).

To put it simply, you could do with a few more disabled parking spaces.

Signposting

During our reviews we did come across people with mobility impairment struggling to find the accessible routes into town which councillors had been kind enough to show to us. Simple signposts from the car park and at key points, such as under the bridge across the road, would be helpful.

It would also be helpful to have clearer sign posting into the entrance to the Millpool car park once you reach the bottom of the hill (and must turn left to the entrance rather than right towards the town) and from there more signage to the disabled parking spaces would be beneficial.

In addition, the car parking signage isn't easy to read for people who are short sighted or have vision impairment or who are sitting in a wheelchair or mobility scooter.

A QR code linking to the text on the sign would mean people could hold a phone up, download the text and either enlarge it or use voice to text software -- it's as simple as generating a sticker and putting it on the signs.

This technical guide here may be helpful in producing accessible signage:

<https://www.wayfinders.ie/accessibility-part-m-compliance/>

Key things to consider:

- Use sans serif fonts
- Don't make signs all caps
- Use off white background with black text or dyslexia friendly colour combinations
- Use tactile effects such as embossing where possible (some printers provide the design service for this).
- Make sure that the font size is as readable as possible for those in wheelchairs, with vision impairment etc
- Use pictograms or symbols
- Keep signs simple.



Drop-off point in town

Traffic is a huge struggle and it is understandable you have no space in East Looe, but for those who use walking frames or sticks, or experience pain when walking, the 10 - 15 minute walk to the beach is much longer. The benches along the route are helpful, but our volunteers found the walk challenging, not least because they knew at the end of the day, they had to walk back. We suggest a disabled drop off point in the Seafront Car Park managed by East Looe Town Trust near to the beach and Watchtower, so those with Blue Badges can perhaps be dropped off in town or close to the beach.



Land train

Another more expensive alternative would be a land train -- admittedly a lot of trouble and expense for East Looe, but a land train that starts at Millpool car park, turns around at the Harbour Car park at the top of Fore Street and then returns and takes people to West Looe before returning to Millpool car park might encourage more visitors to go to the West Looe area which is often an undiscovered highlight of what the town has to offer. It might be



something local businesses might consider sponsoring. It will also make life easier for older people or those with young children who find the walk over the bridge more challenging.

ACCESS ROUTES INTO AND AROUND WEST LOOE

Overview

There is great access to West Looe from Millpool and good parking options on Quay Road and at Hannafore Beach. Access is very good to West Looe. The riverside walks on both sides of the river are a really lovely amenity which can be highlighted in the accessibility guide.

Recommendations

Online information

A map and online information about parking and toilets for people with accessibility needs would be useful so people could plan to visit West Looe. It would be particularly helpful to highlight the fact that the beach here is dog friendly for those who have dogs which are not assistance dogs and therefore not able to go on the beach at East Looe. When you struggle to get to a beach, it's helpful to have this information in advance.

It would also be helpful to include online information on visit Looe about where the public accessible toilets are and their opening times as there are no cafes open all the time offering accessible toilets in West Looe as far as we are aware, with the Hannafore Point Hotel only open to wheelchair users in the evenings and at weekends.



Signposting

Signposting West Looe and the accessible route from Millpool Car park would help those planning their day to consider West Looe as an option. Signposting the accessible route into West Looe from East Looe might also help those considering a visit to make the trip across the river with more confidence.



Hannafore Road

The walkway at the Hannafore Point end of Hannafore Road in West Looe is very helpful and accessible, making it easier for pedestrians to walk around this area. The narrow part of the road between Quay Road and the point where the walkway begins, however, is not really suitable for wheelchairs or mobility scooters as they would be on the main road where there is little room for vehicles to get around them and they would not be able to move quickly if a vehicle approached at speed. Also the gradient on the road here could be difficult for some wheelchair users to manage. It may be helpful to suggest that anyone with vision, hearing or mobility issues park on Marine Drive if they wish to access the beach rather than encouraging them to travel via the road route from Millpool. If you don't know Looe, it's not immediately clear that this route might be challenging so information online and on signposts and maps would be helpful.

Beach access

A factor worthy of highlighting is that the beach access is very good with the road sloping down to the beach. Some wheelchair users may be able to access the beach in this way and a host of people including parents with buggies, those with vision impairment or sensory processing issues preventing navigation of steps can also find it helpful to know this beach has good and fairly level ramped access..

Drop kerbs

Most of the businesses along Quay Road are not troubled by high kerbs. One area to consider a drop kerb is by the picnic area by the Coastguard building.



ACCESS ROUTES INTO AND AROUND EAST LOOE

Overview

East Looe is a little trickier to access than West Looe for the simple reason that it is further from most of the disabled parking spaces (only one available in the Looe Harbour car park and the Riverbank car park being short stay only). However, there is access which most wheelchair users can manage. Access is manageable overall and much better than for most Cornish fishing harbours. The riverside access and provision of seating along the accessible route is also very helpful.

Recommendations





Signposting

Signposting the accessible route from Millpool car park to East Looe is very helpful. For those struggling to walk, or with vision impairment the more level route with no steps on the riverside of the Arcade (at the point illustrated in these photos) is not immediately apparent without guidance. We'd suggest signposts along this route and under the bridge to help people avoid the steeper slope and steps if they wish to avoid them and use the most accessible route.

In addition, a signpost directing people to go under the bridge may help to stop people crossing over the bridge on the West Looe side where cars can come at some speed down the hill.

Drop kerbs

We are aware these are expensive, but when making ongoing improvements to public highways and pavements, it is worth considering adding more of these along the current kerbs in strategic places to avoid people having to travel a good distance out of their way to get to the shop / facility they are seeking.

During our visit we did encounter many individuals using wheelchairs and mobility scooters in the town and the combination of narrow pavements and lack of dropped, level access kerbs along means that they simply cannot visit some of the businesses such as cafes and shops, sometimes even with assistance.

In particular we noted this along Fore Street, in the section between the bridge and the Guildhall.

It isn't wheelchair users only who benefit from these but individuals with vision impairment and other mobility issues, such as walking frame users. Also the businesses who are currently less accessible as a result of the kerb and pavement.

Tactile and visual contrast (such as a painted white line so they are easier to see or different paving material) should be added where there is a drop kerb:



Simple alternatives are rubber drop kerbs or ramps. These cost around £50



Passing places for mobility scooters

One issue highlighted to us during the visit which is an issue in the summer months is the situation of mobility scooters travelling against the flow of one way traffic in the one way road system in East Looe.

This is tricky to resolve, but we managed to navigate this with our own volunteer team by finding 'passing spots' in the road system a little like we all use in the lanes. It may be helpful, for visitors less used to single carriage systems to have a couple of passing places for mobility scooters actually identified along this part of the road system. If some businesses are willing to help by managing their display items along the roadside to accommodate passing spaces this would also help.

PUBLIC TOILET FACILITIES

Overview

Given it's name one would expect a high standard of facilities in Looe and there are. With disabled toilets in Millpool car park, at St Nicholas Church, Hannafore Point and more near to the Guildhall and on the Harbour, there are a good amount of toilets. Our volunteer team could use them all, although none of them require a hoist i.e. full Changing Places facilities to use them. Also none of our volunteers was using a mobility scooter which tend to be larger and require more turning space.

Recommendations

Highlight autism friendly signs



These are very helpful and also make it clear the town is very welcoming and aware of those with hidden disabilities.



Replace and lengthen alarm cords

Alarm cords are there should someone fall to the floor and need assistance. The alarm cords were all too high off the ground to be used in this instance so they need to be replaced and lengthened so that if someone was on the floor in distress, they can be reached.



Better signposting

It took us some time to find the disabled toilet facility near to the Guildhall. Better signposting from the main thoroughfares would be helpful, particularly bear in mind that people with disabilities take longer to get to the facility and use it, so it's generally helpful to be able to find the toilets quickly and easily.

Opening times

The opening time information is that the toilets open at 9am until 'approximately 8pm'. This means any disabled person who needs to use an accessible toilet can only stay in the town until 7:30pm realistically. None of the pubs we visited or cafes have accessible facilities. This is an issue. As the toilets are all accessed using a RADAR key, we'd suggest UV lighting to deter drug users and keeping at least one toilet open until 11pm so that those who need the facilities can enjoy dinner and an evening in the town.

It is important to bear in mind at this point, the many economic advantages of having people who live with disabilities staying in the town.

- If a family member, spouse or friend cannot enjoy time at a venue, then you lose the whole group.

- Those with accessibility needs tend to be very loyal customers once they have found locations where their access requirements are met.

East Looe seafront disabled toilet. The door here was a struggle for our wheelchair user to close independently as he had to go behind the door. This facility is not really useable for those with bigger chairs or motorised chairs. This is not an easy fix, but it is helpful to let people know that this facility may not be appropriate and to use the other facilities available instead.

Changing Places toilet

It would definitely be a huge improvement in accessibility if any new developments in the Harbour area of the town were to include a Changing Places toilet, particularly given the fact that you do have an extremely accessible beach in the town.

You can find more information here: <https://www.changing-places.org/>

Talking toilets

If funds are available for future developments, you may also wish to look into the Roommate device or similar which offers an audio description of the toilet to help those with vision impairment:

<https://www.easyaccessibility.co.uk/the-roommate>

Then Looe would have probably the best loos in Cornwall.

THE EAST LOOE BEACH AREA AND ACCESS



Overview:

The access to both beaches is good, and the area of East Looe seafront is a highly accessible and enjoyable feature of the town. This level accessibility is rarer than you might think in Cornwall with its 300 miles of coastline. The plans by East Looe Town Trust to have a sandchair available are wonderful and this is definitely a highlight to share with visitors and local residents alike.

EAST LOOE BEACH

There are several ways to access this fairly level, sandy beach.

Ramp by the pier

There is a ramp from the end of the harbour at the pier end near to the toilets which can allow access for one wheelchair, or for those with mobility or vision impairment to the beach. There is a handrail, this is a helpful access point to the beach.

Slipway

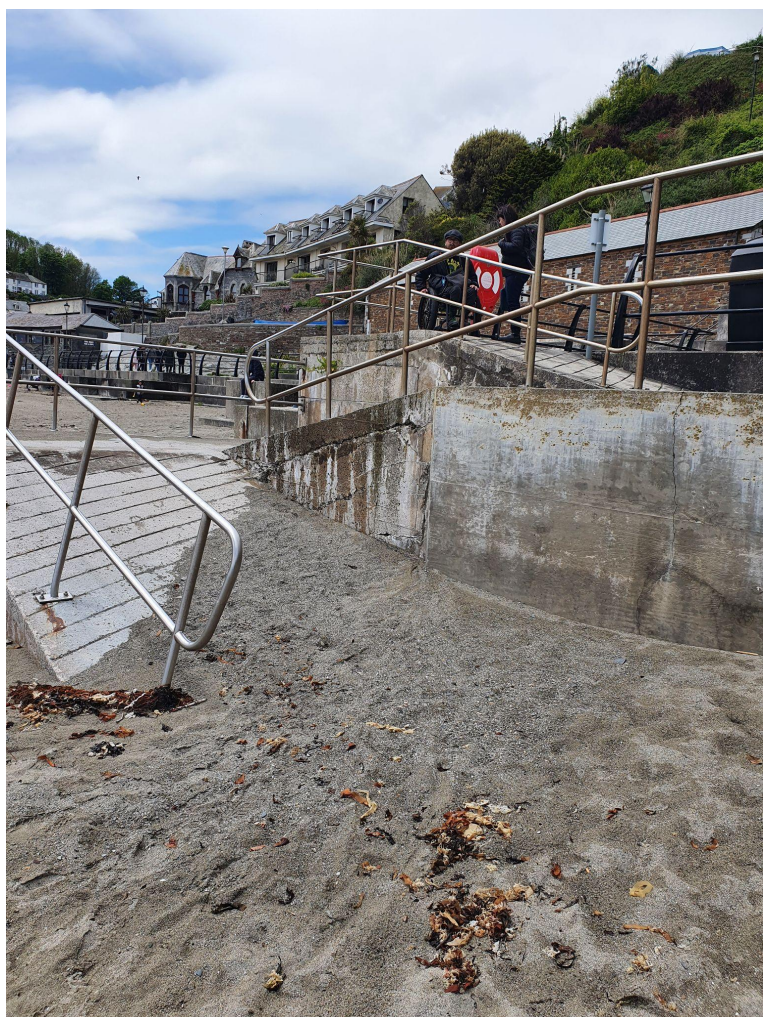
The beach can be accessed by the slipway, Although the slip is reasonably steep it is textured and with assistance is an access point. Slipways do get sandy so can make wheels skid on the sand, so having an assistant on any wheeled device should be advised.



Ramp by the beach cafe kiosk (see pic above)

A manageable gradient (depending on the wheelchair or mobility scooter and the ability of the user and carer on the day) and good level access, with further accessibility to a concrete level area behind the beach enabling those in wheelchairs or mobility scooters to enjoy time with their family and friends on the beach even if they themselves cannot go on to the sand.

Triple ramp to the east of the beach



The beach is accessible here via a system of ramps, however we would advise signage to deter wheelchair users or those with mobility impairment from using this access route.

The ramps are fitted with handrails and have texturing on the surface to provide protection from slips.

However, the cross cut grooves which run horizontally across the ramps here, combined with the fairly steep gradient could cause a wheelchair user to fall out of the chair. The grooves are just deep enough for the smaller wheels at the front of a manual chair to jar, causing the

user to tip out of the chair, so there is some risk here and our wheelchair users suggested that users are advised to use a different access point.

Our visually Impaired volunteer found the system of ramps, handrails and floor surfacing (Textured diagonal stripes) was very confusing to look at as all the stripes face different directions which was very disorientating.

As the ramps land onto the sand the flooring immediately finishes, leaving deep sand drifts at the bottom of the ramp. This will make it difficult for standard (not all terrain) wheels to get through the sand.

If the bottom of the ramp had a longer stretch of concrete on the landing it would be more accessible for wheelchair users (the sand would not be so deep at the bottom of the ramp and you would not get stuck so easily.)

Old Guildhall Museum and Gaol



Overview

The work done to make this old listed building accessible is pioneering and inspiring. Anyone who says that old fishing villages cannot be made accessible and inclusive should visit and speak with Jane Day who has led a team to create a really wonderful example of accessible problem solving with this lovely museum.

The issue of the steep steps and inaccessible upper floor has been solved with the simple use of a portable ramp to allow access to the lower floor and a brilliantly conceived TV display which allows anyone who can access the ground floor to discover the highlights of the exhibits on the upper floor. Our team were surprised and delighted that a venue which looks at first to be so inaccessible made them so very welcome.

Information online helps those with access requirements to access the location, with a phone number and advice. The spoken stories mean that individuals who are dyslexic or vision

impaired or otherwise struggle to read and see the exhibits can enjoy a wonderful taste of the history.

The other very important accessibility asset the Old Guildhall and Gaol has is that the volunteers themselves are very helpful and often very knowledgeable, able to tell visitors verbally about the exhibits, which again helps those who cannot read the exhibits and makes everyone feel welcome..

Recommendations

Apply for the Accessibility and Inclusivity Award at the Cornwall Tourism Awards - deadline June 17th

Accessibility statement

The accessibility information is currently in the flow of text on the home page. When most people seek out this information, they look for an Accessibility Statement which is usually located in the footer menu of a website. It would be helpful to compile one of these covering the ways in which the museum supports people with accessibility needs. It is useful to ensure you include information available and cover all of the following sections: Mobility Impairment; Vision Impairment; Hearing Impairment; Sensory Processing Sensitivity & Autism; Learning Disabilities.

A time friendly solution is to include a link to the page we will create for you on the Access Cornwall website as part of stage 2 of our work.

Autism friendly solutions

One of the issues with the sound exhibits is that it can make it difficult for those with sensory processing disorder to be in a place where people are talking and the space is small and other sounds are going on. A simple solution here is to have two or three sets of ear defenders and a sign at the reception desk and online to let people know they can borrow them if it is helpful while they are in the museum.

A sign or word from the volunteers on the desk to warn them about sound exhibits is also helpful to anyone who has sensory processing issues (not all people who are autistic or neurodiverse in other ways has this challenge with sound, but it is common).

Staff training

Volunteers at the Old Guildhall Museum and Gaol are very welcoming, But a very simple and short training session can help them to really support individuals with accessibility needs.

For example, those with dementia or those who are autistic or have learning disabilities might need to be given a choice (either independently or through a carer) to engage in conversation. A sign on the desk to say staff are here to help and share knowledge, offers this option, along with a short conversation on entry. Unexpected conversations can cause

some individuals to feel overwhelmed. It can also help staff to feel prepared and confident if someone with an accessibility challenge is struggling while they are in the museum.

Doorbell and sticker

Signage to let those passing know that the museum has wheelchair access would be helpful to encourage passers by with mobility concerns.

A wireless doorbell to alert the volunteers on reception that the ramp is needed would mean that visitors who do not have a carer or who cannot be left alone can alert the volunteers that the ramp is needed.

Lighting on steps

The granite steps to the upper floor of the museum at the main entrance were hard for some of our vision impaired volunteers to see. These are beautiful steps and we suggest that low cost LED lighting to highlight the edges and depth of the steps would be an affordable and aesthetically pleasing solution, but white lines on the steps or at the edge of them would also work.

Make some stories and description available via QR code

Another option which can be helpful to those with Sensory Processing Disorder or hearing impairment, and vision impairment is to take a selection of content, such as the spoken stories available in the exhibit and make it available online. When speaking to Jane Day she voiced the concern that she did not wish to make so much available that people would not wish to visit the museum in person.

A solution to this is to provide the content in an accessible website page with both written text and an audio file attached which can be accessed via QR code.

You would simply need a sticker with the QR code placed near to the exhibit.

This would make more stories or exhibit descriptions available and accessible via an individual's own smartphone -- but only if they visit the museum.

Anyone visiting who wanted to read or listen to the information without having it play out loud in the space, could access it via headphones on their phone. Those who struggle to see could enlarge and move the text to make it easier to read in this way, or they could use their own talk to text or dyslexia friendly software.

We'd be happy to host this and help to create this on our Access Cornwall website under the new website page we are creating to promote the museum. We would need to have the content provided to us at a later date.

THE GUILDHALL



Overview

The Guildhall offers a beautiful public space in Looe. By its nature, however, it is not an accessible building, despite best efforts to achieve this.

Stairs are steep and narrow and uneven, making the upper floors where all main spaces are, difficult to access not just for wheelchair users but for those with other mobility and vision impairments.

Staff have been advised in the past that traditional stairlifts cannot be added without breaching fire regulations. Given the huge cost of current works, and the age and listed status of the building installing a lift is not an economically viable option. The Guildhall is a working environment and also available for hire for weddings so it is important that all reasonable adjustments to improve accessibility are made so that the building adheres to the

requirements set out in the Equality Act, 2010. But of course, fire regulations must be a priority.



Recommendations

Stairlift

Ideally, a straight stair case would need to be at least 750mm (~29.5 inches) wide to accommodate a stairlift. If the stair case is curved the minimum width will increase to 850mm (~33.5 inches). Most stairlift companies manufacture stairlifts to fit on stairs from the standard 42 degree pitch right up to 80 degrees, so could accommodate the steep stairs.

Since last reviewing this solution you may be aware that newer stairlifts offer more compact designs and folding parts maximise space and efficiency. Folding arm-rests and seats, a folding footplate and a slim rail enable compact stairlifts to be neatly folded away when not in use, which may help you to ensure that the space available for fire exits is wide enough. We

recommend you speak with your local Fire Service to check the width you would need to have free and then book an assessment from a stairlift company. This national company offer free assessments: <https://www.stairliftexperts.co.uk/free-assessment/>

Consider the fact there are two staircases so it would be a case of assessing which would offer the best location for the stairlift, although having it on the stairs used for the bride to enter the wedding ceremony may be an issue if it cannot be tucked away discreetly.

Toilets

It is obviously not a simple solution to install an accessible toilet in the Guildhall, but using space in the building for a larger toilet and installing a handrail (or at least installing good handrails) would mean that any guests with accessibility challenges using the space for weddings can access the facilities. If you cannot accommodate a toilet that is wide enough for a wheelchair user, then you should make this clear to anyone booking weddings and perhaps point out the public facility which is very nearby which is a helpful solution.

Accessibility statement

It would be helpful to have an Accessibility Statement available on the East Looe Town Trust website for anyone considering booking a wedding.

An Accessibility Statement which is usually located in the footer menu of a website. It would be helpful to compile one of these covering the ways in which the Guildhall supports people with accessibility needs. It is useful to ensure you include information available and cover all of the following sections: Mobility Impairment; Vision Impairment; Hearing Impairment; Sensory Processing Sensitivity & Autism; Learning Disabilities.

THE LIBRARY

Overview

The library in Looe is located close to Millpool car park in West Looe.

It is a fairly accessible facility with an accessible toilet which is at the front of the building, accessible through the main doors.

There is a slight level, with steps up to the main library and there is a lift, which a disabled person can use.

There are five parking spaces at Looe Library, none of which are specifically for disabled people, however the disabled parking spaces of Millpool car park are very close by. There is also the accessible toilet facility in the car park here.

Recommendations

Seating

Currently there seems to be no seating available in the reception area. This is hopefully a fairly simple issue to fix.

Staff training

Many people focus on building design, ramps and lifts when it comes to accessibility but in every area, staff training is vital and highly effective at improving accessibility. When we visited Looe library, one of our party asked to use the lift and when asking how it worked was told to 'push the button'. The lift may be simple to use, but not necessarily for someone who is vision-impaired or who has learning differences and may have needed help beyond what was visibly necessary. Accessibility training could help staff to make sure the lifts and accessibility of the library is enhanced for those individuals who have accessibility needs that go beyond mobility impairment.

Hearing Loop

Hearing Loops in libraries are particularly helpful so people who are hearing impaired do not have to feel embarrassed by asking library staff to 'speak up' in the quieter environment.

LIST OF BUSINESSES WE ARE WORKING WITH TO ADD TO OUR WEBSITE AND THE GUIDE

We will provide wheelchair friendly stickers for those which are wheelchair accessible to help passers by identify places they can visit if they have mobility issues.

Hotels

1. Hannaford Point Hotel
2. The Porthbyhan Hotel

Pubs

3. The Black Swan
4. The Globe Inn
5. The Old Sail Loft

Cafes & takeaways

6. Kellys Fish and Chips
7. Catch
8. East Looe Community Tea room (not open on previous 3 visits)
9. The Pier Cafe (on the seafront)
10. The Old Boathouse
11. Tasty Corner

Shopping

12. The Joke Shop
13. The Old Lifeboat Station Gallery
14. Cornwall Hospice Care
15. Mayflower studio
16. Quayside Fresh Farm Shop
17. The Mill House Gift Shop
18. Henrietta Pyewacket
19. Uncharted

Things to do

20. Looe Harbour Heritage Centre
21. Amusement arcade west Looe
22. The Old Guildhall Museum and Gaol



Next Steps

Our next stage of work will be producing the Accessibility Guide to Looe for you. We'd also be happy to discuss this review with you.

Please do come back to us with any corrections, feedback or questions and we hope to speak with you soon. The team are planning to come back for more visits as we continue this work and look forward to our next visit to Looe.

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