

From Friday 20<sup>th</sup> March 1.30pm

until further notice

Looe Library and Information Service will be closed

This means that there will be **no face to face access to staff**.

**For those with books out:**

Please keep the books until we reopen. You can renew books online or by phone (see contact details below). For the time being the limit to the number of times you can do this has been removed. Any overdue charges that accrue because of closure will be removed. Please do not return books through our post box.

**For those with reservations or wishing to reserve books:**

The book delivery service to libraries has now been suspended and so books will not be arriving to satisfy your reservations for the time being.

We will hold the books currently waiting for customers until we reopen.

We ask that customers do not place further reservations until the library re-opens.

Did you know that you can keep lists of books you would like to read in the future in your account page online. Look for the “save” icon that appears next to the “reserve” and “check availability” icons. When the library service is resumed, you will then be able to access the books you have chosen in the link “my lists” that is near the top right hand side of your account page. So you can still choose books you like the sound of and reserve them in the future.

**This is a perfect time to take a look at our free resources available to members through the library website: [www.cornwall.gov.uk/library](http://www.cornwall.gov.uk/library) .**

These include:

- E-books and e-audiobooks.
- E-newspapers and e-magazines.
- E-comics and e-graphic novels.
- Learning resources including free online language courses.

**Making contact:**

If we still haven't answered your query you can email [looe.library@liscornwall.org.uk](mailto:looe.library@liscornwall.org.uk). Those who do not have access to emails can telephone 0300 1234 111 and ask to be put through or for a message to be sent to Looe Library. The emails will be monitored on Tuesdays and Thursdays for as long as we can maintain this.

Online Reservations and renewals – [www.cornwall.gov.uk/library](http://www.cornwall.gov.uk/library)

Renewal Hotline 24hrs 0845 607 6119

Cornwall Council Services: [www.cornwall.gov.uk](http://www.cornwall.gov.uk). Telephone 0300 1234 100