



# LOOE TOWN COUNCIL

*KONSEL TRE LOGH*

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14<sup>th</sup> December 2009

## Looe Town Council quality review

### Trusts and Organisations in Looe

I have been asked by Looe Town Council to lead its review of how the services it provides for the town can be improved. We are asking organisations and residents to contribute ideas now, as the work begins.

The council achieved Quality Status (QS) in 2006, and the council is seeking re-accreditation under a new scheme which demands higher standards. The emphasis will be on how the council represents and leads the town; and how it works within the community.

Ten quality criteria have been set up Nationally to challenge councils about their competence in representing their towns and parishes, the way they communicate and engage with residents, and how they support local democracy and citizenship.

As part of the work we are aiming to produce a plan of how the town council aims to strengthen its performance, and give a clear picture of how it wants to develop local services. We are acutely aware that increasing the council's profile and greater communication with residents brings its own challenges, but we see the review a priority.

You are welcome to send your suggestions by letter, or email to the Town Clerk , [looetowncouncil@btconnect.com](mailto:looetowncouncil@btconnect.com). There will be a further public consultation before the council agrees the plan.

Yours faithfully

  
Cllr Brian Galipeau  
Looe Town Council

- If you would like to learn more about the background to QS further information and Guidance can be found on [www.nalc.gov.uk/Toolkits/Quality\\_Status.aspx](http://www.nalc.gov.uk/Toolkits/Quality_Status.aspx)
- To aid distribution this is being circulated by email. Please let us know if there is any group you feel would value a postal contact instead.



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