

**LOOE TOWN COUNCIL**

**MINUTES OF THE SPECIAL MULTI- AGENCY WORKING GROUP MEETING**

held in the Council Chamber, The Guildhall, Fore Street, East Looe on Wednesday 24<sup>th</sup> August 2011 at 7.00pm

**REPORT TO COUNCIL**

**PRESENT**

Chairman – The Mayor – Cllr D J Bryan  
Cllrs M Gregory and A Toms  
Mr L Kennedy – Portfolio Holder for Community Safety  
Mr S Foster – CNA Manager  
PC Helen Libby – Devon & Cornwall Constabulary  
Mr S Kenny – Licensee  
Mr C Clements – Guest House Proprietor  
Mr G Morris - Resident

**IN ATTENDANCE**

Town Clerk – Mrs A Frith

**5. APOLOGIES**

Apologies for absence were received from Councillors E B Galipeau, J R B Dingle and K Smith, also from Mr R Chase – Street Pastors.

**6. TO RECEIVE QUESTIONS OR STATEMENTS FROM MEMBERS OF THE PUBLIC**

There were no members of the public present.

**7. TO RECEIVE DECLARATIONS OF INTEREST**

Councillor Bryan declared an interest in any matter raised concerning East Looe Town Trust.

Councillor Toms declared an interest in any matter raised concerning Cornwall Council, Looe Harbour Commission and Looe Development Trust.

**8. TO DEVELOP A COMMUNITY SAFETY PLAN FOR LOOE**

The Mayor read out a report received from the Tourist Information Centre Manager regarding noise and anti-social behaviour in the vicinity of The Old Sail Loft. He also read out e-mails received complaining about the noise from the Texaco garage.

PC Libby reported that Councillor Toms had hand-delivered 500 PACT cards to residents to enable them to report their three priority concerns, the results are attached. PC Libby had also reviewed calls to the police over the last seven weekends, the most calls received over one weekend was three and one weekend with no calls at all, this does not help to provide evidence for extra resources. PC Libby has put together a “problem solving” plan, the idea being that incidents

reported to the Town Council are e-mailed to her once a week by the Clerk, quoting a specific reference number. This will enable people to report incidents to the Town Council office if they prefer to.

PC Libby also provided information on a "SSH" initiative, this started in the Scilly Isles and is an awareness initiative. The police can provide posters, flyers and beer mats. This was discussed at length and it was eventually agreed that this initiative be launched on October 8<sup>th</sup> and that the police, Street Pastors, Pub Watch and Town and Cornwall Councillors all be involved. A press release will be provided by the Police and the initiative will be re-enforced at the Council's Societies Day on 15<sup>th</sup> October.

It was agreed that this needs to be handled carefully as Looe is generally a safe place with a small element of anti-social behaviour compared to other places. Mr Foster, backed up by Mr Kennedy, offered Cornwall Councils help in any way they can.

It was generally agreed that a way has to be found to combat the apathy and reluctance of the residents to report incidents to the police and the hope is that the publicity of this initiative and the availability of reporting to the Town Council will go some way to resolving this.

Councillor Gregory reported that he is in the process of putting together a job description for a Community Pride Officer (or similar titled job) who can be trained to issue fixed penalty notices for littering and dog fouling.

He also suggested that the Guildhall public conveniences be left open on a Friday and Saturday night for a trial period to try to resolve other issues identified. Mr Foster will ask Cornwall Council if this is possible.

Councillor Toms reported that he had been out with the Street Pastors on their first weekend in Looe and it had worked very well.

He also reported that he had received a complaint from the East Looe Residents Association regarding the Boscarn. PC Libby is aware of this and stated that this group had been offered the opportunity of a license review but had not taken up the offer. Councillor Toms will get in touch with them.

Mr Kennedy stated that the Residents Associations and the Texaco Garage owner should also be involved with this group. He also stated that he will contact Mr Rob Andrews (Cornwall Council) and Julie Whitmarsh (Devon and Cornwall Constabulary – Newquay) for information on the Newquay Safe Campaign for the Council to read and extract any part that Looe can implement.

The Chairman closed the meeting by re-iterating the importance of receiving complaints in writing to enable action to be taken and he thanked everyone for attending.

**The Meeting closed at 8.20pm**

Approximately 500 cards were delivered to households in Looe by Councillor Toms accompanied by a letter specifically highlighting noise and anti social behaviour within the town.

29 replies were received by the Police. This identified 55 issues.

Late night noise/anti social behaviour/drunkenness 17

Parking 7

Lack of Police 6

Dogs mess or noise 4

Litter/overgrown paths 4

Use of a specific property in Barbican Road 3

Misuse/speed Barbican Hill 3

Speeding 2

Litter 2

Theft 1

Criminal Damage 1

24 hour garage 1

Stop cocks being turned off 1

Pedestrianisation Fore Street 1