

Looe Town Council

NOTES OF INFORMAL MEETING TO DISCUSS CURRENT OPERATIONAL PROBLEMS AND FUTURE DEVELOPMENT OF CCTV IN LOOE

Held in the meeting room, Looe Town Council offices, The Guildhall, East Looe on Thursday 27th August 2009 at 10.00am

PRESENT

Cllrs C R Rose, D Welch
J Penhaligon - Looe Harbour Commissioners
PC H Libby, PCSO D Billings – Devon & Cornwall
Constabulary
A Oakes - Perspective

Councillor Rose opened the meeting by saying that any recommendations arising from the meeting would have to go before the Environment Committee for approval.

The meeting opened with Cllr Rose asking the Police to comment on the problems they were having with the cctv.

PC Libby outlined very strongly the current problems. Any cctv evidence they required was not immediately available as it used to be. They have no problems with the LHC or ELTT systems.

In discussion on the subject, the LTC current procedure is for the data to be downloaded onto an insecure memory stick. The Clerk then takes this home where she downloads the data onto her own home computer to then be burnt to a cd disk. This is then brought back to the LTC offices to be available to the Police. PC Libby pointed out the insecurity of the whole process and that if required for court could be invalidated as the evidence would be open to possible accusations of tampering.

Andrew Oakes of Perspective maintained these problems would be resolved with the new system linking up with LHC cctv. Andrew also felt that having two computer operating systems in the LTC office was a problem as was the cd drive on Annette's computer which should be renewed. No answer was forthcoming as to why the data retrieval had changed in the first place nor why the cd drive in the cctv tower system was not working.

Cllr Rose asked the Police for any comments they may have on the current and future planned sighting of cameras. PC Libby felt that a camera was badly needed in Higher Market Street possibly located on the Fisherman public house and looking both ways. This would overcome a current black spot.

Cameras at the surgery site would be welcome and after much discussion it was agreed one should be a black and white tilt and zoom, similar to the LHC camera at Bullers Wharf car park which is capable of reading number plates. This will be taken forward to the Environment Committee.

The meeting then moved to the operational problems with the Terry's recorder and the gift shop recorder and camera. Whilst inconvenient, Andrew felt that the problems had been dealt with in accordance with his contractual agreement. The

Terry's recorder was an internal battery problem and would be dealt with within three days. Regarding the gift shop, the system is monitored although there could have been a problem for one night only. The operating problem was due to water from flower baskets which if removed will overcome the problem.

Jeff Penhaligon reported that LHC had agreed to link their cctv system with LTC and that a room would be made available for monitoring purposes in the LHC building. A separate meeting would be arranged to move this forward.

Manning the operations room at weekends was discussed and it was felt that this would be done on a volunteer basis with LTC advertising and recruiting with the Police carrying out checks and organising the training. A Police radio could also be made available for urgent contact with the Police. The Police also pointed out that they would need access at weekends for any possible evidence and not wait 48 hours if there was no operational coverage.

There being no other business, the meeting closed at 11.00am.